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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE JUN 08 2004

In re PATENT APPLICATION of

Inventor(s): Peter A. Huboi, Shailendra Sharma, Laurence C. Chan, & John Epplett

Appln. No. 09/753,341

Group Art Unit: 2142

OFFICIAL

Filed: Dec. 29, 2000

Examiner: Vu, Thong

Title: Method and Apparatus for Providing User Specific Web-based Help in
a Distributed System EnvironmentDate June 8, 2004ASSOCIATE POWER OF ATTORNEYCommissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

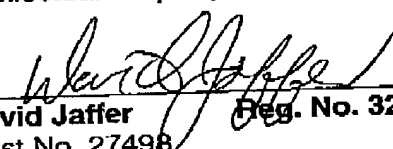
Sir:

The undersigned attorney of record in this case hereby appoints as

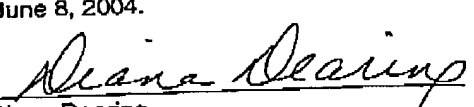
associate attorney:

Mark J. Danielson Reg. No. 40,580 to transact all
business in the Patent and Trademark Office connected with the subject application.

Respectfully submitted,

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CERTIFICATE OF FACSIMILE SERVICEI, Diana Dearing, certify that this paper is being sent via facsimile transmission to
Commissioner for Patents, at (703) 872-9306, on June 8, 2004.
Diana Dearing